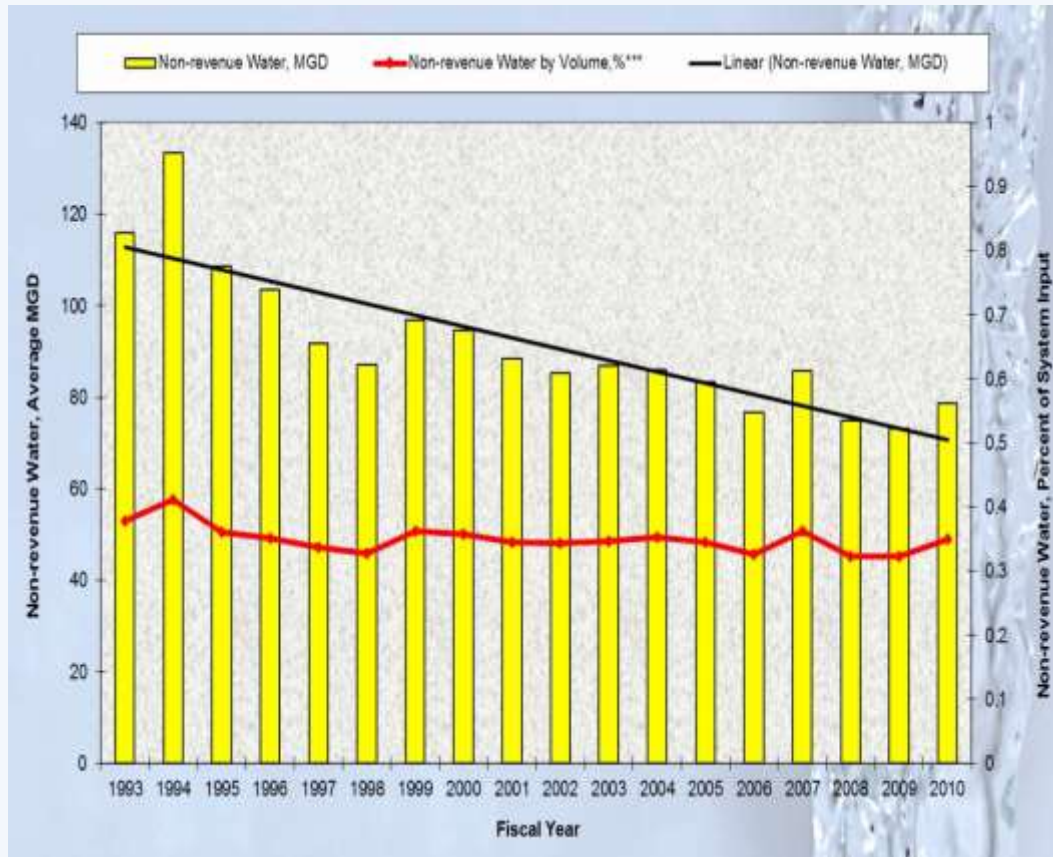


Example provided by George Kunkel

Philadelphia Water Department, USA



NRW by Volume
versus NRW by % of
Supply:

- Large reduction in NRW volume
- Little change in NRW percentage