

Example provided by Roland Liemberger

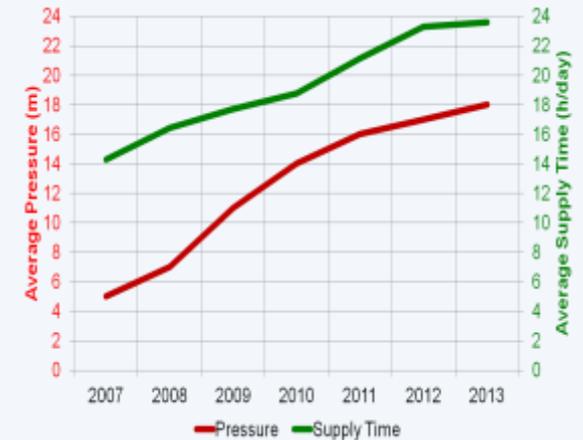
Manila, Philippines

- Miya partnered with Maynilad Water Services on a NRW reduction project between 2008 and 2014
- At the beginning of the project NRW was 1,580 million litres/day, three million people could not be connected and supplied, and millions of others suffered from intermittent supply, extremely low pressures and poor water quality
- Project goal was to build NRW management capacity, establish a NRW management system, re-structure and improve the water distribution network, and reduce physical and commercial losses to enable supply to the entire population in the service area

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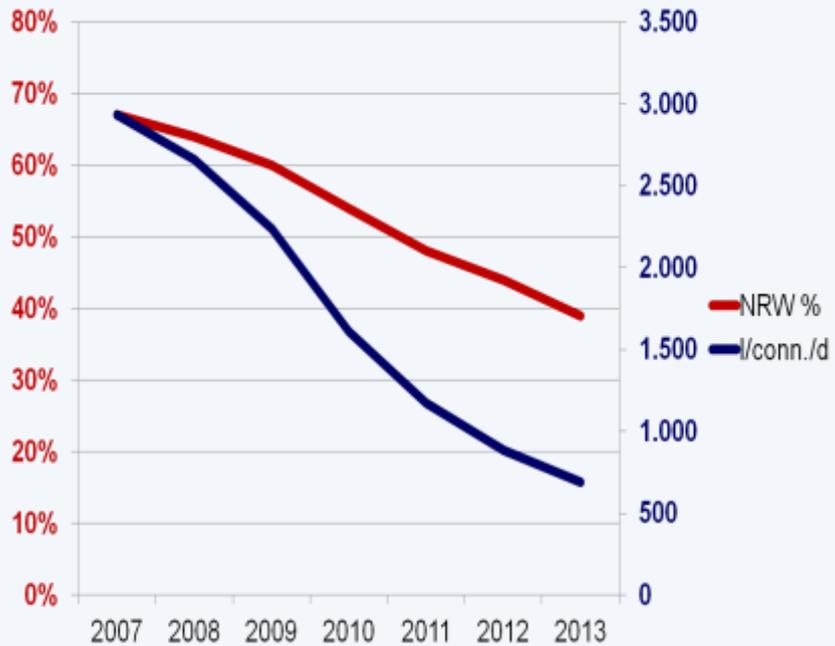
- Results:

- NRW reduced from 1,580 to 650 million litres/day
- Number of customers increased from 700,000 to 1,160,000
- Tremendously improved level of service
- 1,500 DMAs established, 1,500 km of pipelines replaced
- 277,000 leaks detected and repaired
- Maynilad's net income tripled



- Additional revenues during this seven year period already exceeded the investments

Manila, Philippines



NRW reduced from 68% to 39%
but Real Losses reduced from
2850 to 800 lit/conn/day



NRW reduced from 68% to 39%
but ILI reduced from
350 to 40